



## **EZ Telephone Banking First Time Users Guide**

To make life easier, here are some helpful hints to get you started with Wanigas Credit Union's EZ Telephone Banking.

### **Remember:**

To write your personal identification number (PIN) down and secure it in a safe place. Do not write it on your user guide or anywhere else your account numbers appear.

To not share your personal identification number with anyone who is unauthorized to obtain information or conduct transactions on your credit union accounts.

### **To Get Started**

If this is your first time using EZ Telephone Banking, you'll love the ease and convenience of conducting your credit union business by phone. EZ Telephone Banking is available from any touch-tone telephone 24 hours a day, seven days a week!

### **Just follow these simple steps:**

Call (989) 799-9808 or our Toll-Free Number (800) 675-2285, and press 1.

Enter your credit union account number followed by the # sign.

Enter your social security number followed by the # sign.

Enter the 4-digit access code you wish to use. You'll be asked to enter this code a second time.

Select any option from the Main Menu. Each time you select an option, you'll be instructed how to obtain information or accomplish the transaction you need. Just follow the directions.